

ATA – Notice of Dispute

ATA is committed to resolving any disputes in a fair and efficient manner. If you are unsatisfied with the resolution that a customer service representative offers for a problem that you are experiencing, you may notify us of your dispute by sending this form to ATA's legal department.

Please complete this form in its entirety (printing legibly). Retain a copy for your records and send the completed form by certified U.S. mail to: Vineyard Centre II, 1452 Hughes Road, Grapevine, Texas 76051.

An ATA representative will respond within 30 days of receiving this form. If the dispute is not resolved to your satisfaction, you may begin arbitration by submitting a Demand for Arbitration to the American Arbitration Association. We provide further details on our web site (at www.ata-america.com), as well as a Demand for Arbitration form.

Customer Name	Daytime telephone number
Mobile telephone number	Evening telephone number

Your email address: _____

Your billing address: _____

Please briefly describe the nature of your dispute and attach any supporting documents that you wish. If necessary, please use the reverse side.

Please briefly describe the relief that you would like from ATA.

Date

Signature